

Third International Conference on Nuclear Knowledge Management - Challenges and Approaches



Contribution ID: 75

Type: **oral**

Assessing the Risk of K-loss within the Belgian TSO

Tuesday, 8 November 2016 15:30 (15 minutes)

Organisations lose knowledge. Considering knowledge as a valuable asset, attention must be paid to the risk of losing it. The contribution of this paper is to propose a model –the Knowledge Critical Grid (KCG) –that aims at assessing the risk of knowledge loss. Applied within the Belgian TSO, this model focuses on Community-of-practices and network issues. Grounded on five knowledge issues, the KCG intends to assess the knowledge Volatility and Vulnerability levels of an organisation and define the best relevant knowledge management actions.

Country or International Organization

Belgium

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Session Classification: Technical Session 5

Track Classification: Track 5: KM for nuclear regulatory compliance