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Aligning People, Process, and Technology in KM

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This technical brief outlines the importance of aligning people, process, and technology in order to be successful in implementing a knowledge management programme. It also provides a process for achieving that alignment.

Country or International Organization

Canada

Primary author: Ms BARNES, Stephanie (Missing Puzzle Piece Consulting)

Presenter: Ms BARNES, Stephanie (Missing Puzzle Piece Consulting)

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