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Learning Organizations in High Reliability Industries

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Humans make mistakes. Sometimes we learn from them. In a high reliability organization we have to learn before an error leads to an incident (or even accident). Therefore the "human factor" is most important as most of the time the human is the last line of defense.

The "human factor" is more than communication or leadership skills. At the end, it is the personal attitude. This attitude has to be safety minded. And this attitude has to be self-reflected continuously. Moreover, feedback from others is urgently needed to improve one's personal skills daily and learn from our own experience as well as from others.

Country or International Organization

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