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Utility Expectations for Human Performance and Safety Culture in the Supplier Community

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Synopsis

Canadian NPPs, like many others around the world, make use of suppliers for the design and execution of major projects, and to support on-going inspection and maintenance activities. The work performed by suppliers today represents a significant portion of the work performed at utility NPPs, and, at times, can even exceed the work performed by utility staff. It is imperative for both the utility and the supplier workforces to work in collaboration to ensure that the probability of consequential errors impacting plant safety or contributing to broader enterprise risk is kept very low. An important element for keeping the risk low is for utilities to work with their suppliers to develop a high degree of confidence that the supplier workforce is performing to the same standards of human performance and safety culture as its own staff. This paper will provide a senior utility executive's expectations and perspective on achieving excellence in supplier human performance and safety culture.

Country or International Agency

Canada

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