

# **Presentations from the 36 Dialogue Sessions - Determining the Future**

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#### Intangibility of safety culture is a challenge

- But the challenge is an opportunity for continuous improvement
- We need to make safety culture part of our organizational identities
- It is a leadership task to translate the intangible into tangible expectations and actions
- A strong regulatory infrastructure is the first step to developing safety culture in non-nuclear countries
- We need to align our safety culture approach with leading-edge research in the area
- We need to avoid making safety culture into hyper-culture; the same is true for resilience and systemic, detached from what is really going on



#### Safety culture and systemic perspective

- Cannot be regulated or enforced
- Our frameworks and models need to evolve
- A systemic perspective can enhance culture for safety
- We need to learn about practical systemic tools
- We need to learn how to collaborate to promote safety culture while maintaining regulatory independence



### Communication is vital to improvement

- Essential to expanding our knowledge, learning from others, and building shared understanding
- Challenged by our hierarchical and formal organizational cultures
- We need to bridge the communication gap between theoreticians and practitioners as well as disciplines
- Telling real-life stories can help bridge the gap between specialities, generations, and cultures
- Shared space is the cornerstone of culture for safety



#### Organizational learning is a complex process

- Most effective when it uses stories of real people
- Need to imbed learnings in our systems and processes
- Is also about anticipating, orienting and reorienting, and acting in preventive ways
- Need to learn when to exercise flexibility and when to proceduralize



## Systemic perspective expands awareness

- Focuses attention on interaction patterns that can support or undermine implementation of Defence in Depth
- Can learn from other High Reliability
  Organizations on how to work systemically
- Can help us build a culture for safety
- Trust must permeate interactions between people

# Thank you!

